

患者への適切な情報提供のために — 薬局における患者へのアンケート調査 —

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For Appropriate Provision of Drug Information to Patients
— A Questionnaire Survey to Patients at a Community Pharmacy —

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Abstract

Object: In order to provide appropriate drug information to patients, it is necessary for community pharmacists to collect and consider patient information. Therefore, in this study, we conducted a questionnaire survey at a community pharmacy in order to evaluate the patient information needed by the pharmacist.

Methods: The questionnaire survey was conducted among patients who visited the Higashiguchi Kishimoto Pharmacy to have their prescriptions filled. We conducted the questionnaire survey by either an interview method or a free response method. In addition, five sophomore of the Faculty of Pharmaceutical Sciences at Josai International University assisted us in conducting the questionnaire survey.

Results: We collected 175 questionnaires from 175 patients. As a result of the questionnaire survey, it became clear that many patients were interested in receiving information about side effects and that about 40% of patients used other drugs or supplements together with the prescribed drugs. Furthermore, it was found that for generic drugs, the rate of use was 8.0%, and the patient who did not even understand the term "generic drug" was about 40%.

Conclusions: It is suggested that community pharmacists need to confirm the use of other drugs or supplements being taken together with prescribed drugs when giving drug guidance to patients after the second visit. In addition, in order to promote the use of generic drugs, it is thought that medical workers such as doctors or pharmacists should provide patients with further information about generic drugs.

Key Words: drug information, patient information, questionnaire survey, generic drug, community pharmacy